

MANAGING TRAVEL RISK: KEEPING TRAVELERS SAFE AT THE DESTINATION

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When it comes to their personal safety, the pandemic is likely to be at the forefront of most people's thinking as they return to regular business travel. But they also need to be mindful of the other risks they faced before the pandemic. As it may have been some time since most people last traveled regularly, now is the time to provide a reminder of some of the things they can do to keep themselves safe.

Before their trip, safe travelers

- **Research** their destination for **potential risks** to their health and safety.
- Ensure they have all **necessary documentation** for entry, including passports, test results and vaccination certificates.
- **Find out** about quarantine restrictions, curfews, local laws and customs.
- Ensure they are **adequately covered** for medical, security and trip disruption **assistance**.
- Know who to contact in an **emergency**.
- **Pack** any medication, personal protection items and clothing **beyond the duration** of their stay in case of **disruption**.
- Ensure they can **access mobile** services while away.
- **Familiarize** themselves with airline and hotel COVID-19 measures and policies.



Image: Freepik.com

In the vicinity of their hotel, safe travelers

- **Familiarize** themselves with the surroundings, location, and accessibility.
- **Find out** about lockdowns, restrictions, curfews and other **limitations** on movement.
- Remember safety could be very different **after dark**.
- Recognize previously familiar areas may have changed due to **COVID-19 restrictions**.



Image: Freepik.com

When eating out, safe travelers

- Only eat **food** that is **properly prepared** and served hot.
- **Avoid** street food.
- **Only consume** dairy products that have been pasteurized.
- **Never** leave food and drinks **unattended**.
- Take extra care when **drinking water**, sticking to bottled water where possible.
- Only consume ice made from **bottled or disinfected** water.
- **Drink** from **sealed** cans or bottles.



When out and about, safe travelers

- Are aware of their surroundings and **avoid large crowds**, such as protests.
- Should not wear expensive clothing and accessories, as these could attract **undue attention**.
- Avoid spending time consulting a map or their phone, as this may make them a **target of petty crime**.
- Always **carry ID** and know how to **contact** the police and other **emergency** services.
- Use **ATMs inside** a bank or hotel, avoiding those with street access.
- Take **extra care** when **visiting** government buildings, as these could be terrorism targets. Religious and other institutions may also be targets.
- Are alert when **crossing the street**, especially in countries where people drive on the opposite side to what they're accustomed to.

Do you have any questions or comments regarding this content? Please email the authors to share your thoughts.



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